



2023 Annual Community Impact Report

STRENGTHENING OUR COMMUNITY

Across Generations



United Methodist
Community House

Dear Friends,

If you've been our partners for a while, you probably remember that during the pandemic we had to quickly adapt our programming to a mix of virtual and in-person, limiting our in-person capacity to about 50% of what it had been. At the time, we shared that while we were eager to get back to full capacity, we had no plans to return to "normal."

We knew that the years ahead would be all about growth and realizing a new and better vision of what UMCH could be. And with your help, we've been doing just that.

Although we are facing new challenges—such as nationwide staffing shortages and an increased demand for our services—we are also seeing incredible opportunity.

To begin 2023, we renewed our National Association for the Education of Young Children (NAEYC) Accreditation, allowing us to increase professional development for our teachers and ensuring access to the highest-quality early childhood education for the children and families we serve. When unforeseen changes left an urgent gap in the administration of state- and locally-funded 3- and 4-year-old preschool programs, UMCH joined with other community-based nonprofit organizations to develop a solution. Throughout the coming year, UMCH will add funded spots for all age groups in our early childhood program, allowing eligible children and families to access free early childhood education from infancy through preschool.

We've continued expanding the reach and impact of our other programs, too. Our transportation services have grown to include non-emergency medical transportation for all ages, helping to fill a critical need for our neighbors and community partners. And the Fresh Market at UMCH continues to serve more neighbors with expanded hours and days of operation and a larger variety of healthy, affordable foods.

With your help, we are serving our community in new ways and reaching more people than ever. None of this would be possible without you and your support. In many ways, you are doing the difficult work right alongside us day by day, year by year.

It is difficult to express the true value of what you give—the impact your investment makes on our community. The depth, breadth, and fullness of the difference you make. All the lives you have reached and will reach in the months and years to come. We hope this report gives you a small glimpse of the life-changing difference your generosity has made for hundreds of people this last year.

Thank you for being our partners in creating a community where everyone has the resources to succeed.

With great appreciation,



Eric Williams
Eric Williams,
Co-CEO



Carla Moore
Carla Moore,
Co-CEO

UNITED METHODIST COMMUNITY HOUSE STRENGTHENS OUR COMMUNITY ACROSS GENERATIONS THROUGH LIFE-CHANGING PROGRAMS & SERVICES.

2023-2024 BOARD OF DIRECTORS

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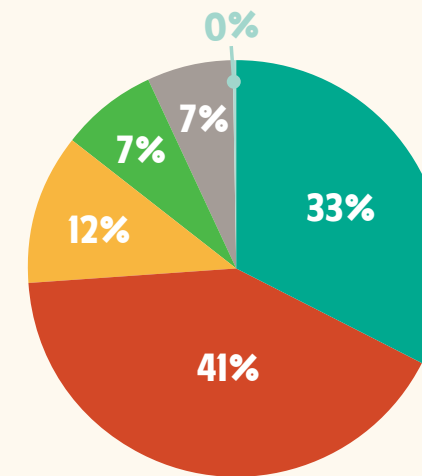
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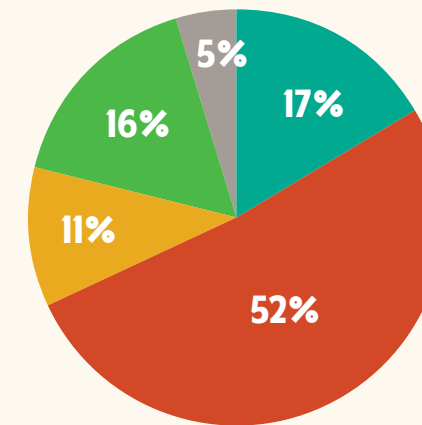
2023 FINANCIALS



REVENUE & SUPPORT

- Capital Campaign Donations & Grants: \$2,200,690
- Capital Campaign Public Funding: \$2,774,666
- Government Contracts: \$790,961
- Annual Fund Donations, Sponsorships, and Grants: \$501,721
- Program Revenue: \$440,076
- Other Revenue: \$16,595

Total Revenue: \$6,724,708



EXPENSES

- Construction & Capital Expenses: \$553,544
- Program Expenses: \$1,725,238
- Facilities/Operations: \$546,467
- Administration: \$359,761
- Fund Development: \$152,667

Total Expenses: \$3,337,677

Net Income*: \$3,387,031

The revenue surplus reflected in the 2023 financial summary represents restricted capital campaign funding that was committed in 2023 and will be expended in 2024-2026.

The final 2023 audited financial report is pending at the time of printing. To view our latest audited financial report, visit umchousegr.org/reports

YOUR 2023 IMPACT

numbers at a glance



INFANTS & YOUNG CHILDREN

High-quality, affordable early childhood education for children ages 0-4 years old.

52

children served

5,341

hours of care

15,103

meals provided

100%

of children improved across all developmental categories in 2023



YOUTH

Engagement and academic support for youth from kindergarten through 6th grade.

9

21st Century sites in partnership with Grand Rapids Public Schools

270

students served

1,600

hours of summer programming, including 24 field trips



OLDER ADULTS

Comprehensive outreach, support, and transportation services for older adults age 60+.

226

individuals served

5,342

rides provided

11,318

meals provided

97%

reported reduced social isolation

96%

reported increased stability & improved quality of life



FRESH MARKET

The Fresh Market at UMCH sells healthy, accessible, affordable foods for all.

ANNUAL SALES

2021 | \$19,515.75

2022 | \$40,296.44

2023 | \$57,533.58

ANNUAL PURCHASES

2021 | 911

2022 | 1,030

2023 | 1,481

TOTAL MEMBERS

2021 | 88

2022 | 214

2023 | 325

At UMCH, we believe no child should miss out on the quality educational start they need to be successful in school and beyond. We believe no parent should have to choose between keeping a job or keeping their children safe. And we believe no older adult should have to be lonely and isolated, longing for connection and help. For more than 120 years, UMCH has been a place where thousands of people have experienced the life-changing power of community and belonging. Together, we are working to create a community where everyone has the resources to succeed.

STRONG COMMUNITIES...

...learn together

Here at UMCH, we teach children how to learn, be curious, ask questions, navigate conflict, and how to process emotions and feelings. 90% of a child's brain development happens by age 5.

When we help children learn these important skills before they leave UMCH for kindergarten, we can ensure they begin school on a path to becoming successful, lifelong learners.

To help bring high-quality, affordable early childhood education to even more children and families, we are excited to have joined the Grand Rapids Southeast Promise Neighborhood (GRSEPN)—a community-based collaborative designed to provide Southeast Grand Rapids residents with an excellent education from birth through career.

Along with other GRSEPN partners, UMCH will host a 3-year-old preschool program that aligns with the Great Start to Readiness Program so that children will have continuity of care from Early Head Start for infants and toddlers to 3- and 4-year-old preschool to kindergarten. Students from the southeast community will receive a scholarship to attend preschool free of charge, ensuring more children have access to high-quality early childhood education regardless of family income.

In the coming year and beyond, UMCH classrooms will host children who receive free or reduced-cost education through scholarships as well as children

with full parent-paid tuition. With your help, we are providing a diverse and inclusive learning environment where children learn and grow alongside others of all different backgrounds from the very beginning of life.

Your support means that parents don't have to make the impossible choice between a high-quality program for their child or one they can afford. When we all come together in learning, in collaboration, and in community, everyone wins!



...support each other

Jacqueline came to UMCH for the first time in 2012 after retiring from 23 years of working at the Grand Rapids Press.

She has lived in our neighborhood for almost 60 years and was thankful to have a place nearby where she could relax with new and old friends those first days at UMCH. "It was nice to just settle down," she says.

After participating in the older adult program for 11 years, Jacquelyn became a Senior Companion in 2023 to help facilitate socialization among the other program participants.

It's been 13 years since her first day at UMCH, and Jacquelyn says she still feels thankful that she has a place to go each day where she can connect with others, pursue her hobbies, and continue learning new skills. Each day offers an opportunity to connect with neighborhood friends and gain support through a community of her peers. She finds great joy in the simple days at UMCH.

"When I was working, I was always running somewhere or doing something for somebody else." Jacquelyn says. "Today, I'm satisfied with where I am in life."

There hasn't been a day when Jacquelyn hasn't wanted to come to UMCH to be part of the supportive community here. She's thankful for the donors who make the program possible. She even donates herself when she can. "You're supposed to give what you have, and it will come back to you," she says. "I just enjoy being here."

LET'S KEEP BUILDING A STRONG COMMUNITY Together!



Thank you for all you give to make this impact possible! We invite you to continue on this journey with us as we strengthen our community across generations.

HOW TO STAY INVOLVED:



DONATE

Make a one-time or recurring financial contribution.

umchousegr.org/donate



WISH LIST

Donate items for use in our programs.

umchousegr.org/wishlist



VOLUNTEER

Share your time and talents.

umchousegr.org/volunteer



SHOP

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